



**PRO ITALIA**  
**RENTALS**

# TERMS & CONDITIONS

## REQUIREMENTS FOR A MOTORCYCLE RENTAL

You must be at least 21 years old

You must have a valid motorcycle class driver's license

You must have a major credit card

## WHAT IS INCLUDED IN THE RENTAL RATE

Free Mileage – up to 300 Miles. Additional mileage is .50 per mile after 300 miles. You can purchase extra mileage at check out.

Use of vehicle for a 24-hour period.

Rentals need to be booked with 48 hours' notice

## CUSTOMER ORIENTATION

Every client will receive orientation to the motorcycle. The client orientation will cover all aspects of safe motorcycle operation, the clients' maintenance responsibilities, local and state laws.

## **STORAGE**

Pro Italia Motorcycles will provide storage for client luggage, airline tickets, and other valuables free of charge, however at clients' risk.

## **FUEL**

Fuel costs are client's responsibility. Pro Italia Motorcycles claims no responsibility for motorcycle fuel consumption and mileage. You may prepay for fuel refill. If prepaid fuel is not purchased and vehicle needs refueling, \$20 charge will be added.

## **HELMETS (INCLUDED IN DAILY RENTAL RATE)**

DOT Approved helmets (full face) are provided with all motorcycle rentals for rider and passenger. Clients are encouraged to bring their own helmets for comfort and style. Helmets are required by law in California.

## **OTHER EQUIPMENT/ACCESSORIES**

Leather and textile jackets are available to rent for \$20/day Riding eyewear, gloves, jackets, headwear, sun protection and other accessories are also available for purchase in our retail showroom.

## **ADDITIONAL DRIVERS**

1 additional driver is permitted at no extra charge. The minimum age for an additional driver is 21 and a valid motorcycle license is required.

## **MAINTENANCE RESPONSIBILITY**

The customer is responsible for checking engine oil levels at each refueling and reporting mechanical failures immediately. Instructions and procedures for maintenance expense reimbursement are provided at pick-up. Customers may be held responsible for mechanical damage due to negligence in motorcycle operation or failure to provide normal maintenance.

## **SECURITY DEPOSIT**

A security deposit of \$3000 will be taken at pick-up (Authorization Only). Security deposit must be processed via valid credit card. If Standard waiver is purchased the deposit is \$1000

## **RESTRICTIONS**

Violation of listed restrictions voids all VIP Theft & Damage Waivers and client will be held liable for damages. Road Restriction: Rental street motorcycles are not allowed on gravel roads, beaches, logging or other non-public roads. Mexico Restriction: Clients cannot enter Mexico on a USA bike without written authorization or accompanied by an OC Motorcycle Guide. Death Valley WARNING: Entering Death Valley during the months of June & August is dangerous and not recommended.

## **RETURN POLICY**

A rental day is 24 hours. *–If you pick up the bike at 10:00 AM it is due back by 10:00 AM on the agreed upon day. We do not offer hourly or partial day rates.*

## **REFUND POLICY**

All confirmed rental reservations are non-refundable, No refunds on early returns.

## **PAYMENT METHODS**

Pro Italia Motorcycles accepts the following methods of payment: Cash, Travelers Cheques, VISA, Master Card, AMEX, Discover, Diners Club, and JCB. Travelers Cheques are not accepted for security deposit.

## **RALLIES AND RALLY SURCHARGES**

All rentals during event/rally dates may be subject to a \$45 per day surcharge and may require a minimum day's rental period.

## **ENVIROMENTAL SURCHARGE**

The Environmental surcharge is 6.5% for all reservations.

## **BOOKING TERMS**

Reservation must be paid in full to guarantee rate and rental date.

Reservations are non-refundable.

Discount rates are subject to blackout dates and availability.

All rental models and rates vary by location and season.

## **INSURANCE AND PROTECTION PLANS**

## **LIABILITY INSURANCE POLICIES**

### **Basic Liability Insurance:**

This is standard coverage which is compulsory for any motorcycle rental. The cost is \$15 per riding day. This provides the state minimum liability coverage of \$15,000 for each person, \$30,000 bodily injury for each accident, and 5,000 property damage for each accident. With this basic insurance you are responsible for the retail price of any new damage to the motorcycle. There is a \$3000 credit card authorization required for this insurance.

### **Supplemental Liability Insurance – \$300K**

SLI daily charge of \$6.95 .Insurance protects renter against claims made by a third party for bodily injury and/or property damage sustained as a result of an accident. Renter supplemental Liability Insurance Benefit is \$300,000.

### **THEFT AND DAMAGE WAIVERS**

Without a Theft and Damage Waiver, you are not insured for theft and damage to the motorcycle and are fully responsible for retail value of all damages, or theft of, your rental vehicle. Also, a \$3,000 security deposit will be required at time of pick up. **TOWING IS NOT COVERED.**

If you choose to purchase one of the Theft & Damage Waivers below, you can **cover your motorcycle and lower the required deposit.**

### **Deluxe DAMAGE WAIVER – only available on reservations of 3 days or more**

Damage: Renter pays no deductible / occurrence. Theft: Renter pays up to \$1000 deductible/ occurrence. Breakdown: Renter is provided up to \$100/day for a replacement rental and refund of daily rate. **TOWING IS NOT COVERED.**

*There is a \$500 credit card authorization required for this insurance upon pickup. Only available on reservations of 3 days or more. Not available for all motorcycles.*

**Standard DAMAGE WAIVER**

Theft or Damage: Renter pays up to \$1000 deductible / occurrence.

Breakdown: Renter is provided up to \$75/day for a replacement rental and refund of daily rate.

**TOWING IS NOT COVERED.**

*There is a \$1000 credit card authorization required for this insurance upon pickup. Not available for all motorcycles.*